AWAY **FAN GUIDE**

TRANMERE
ROVERS

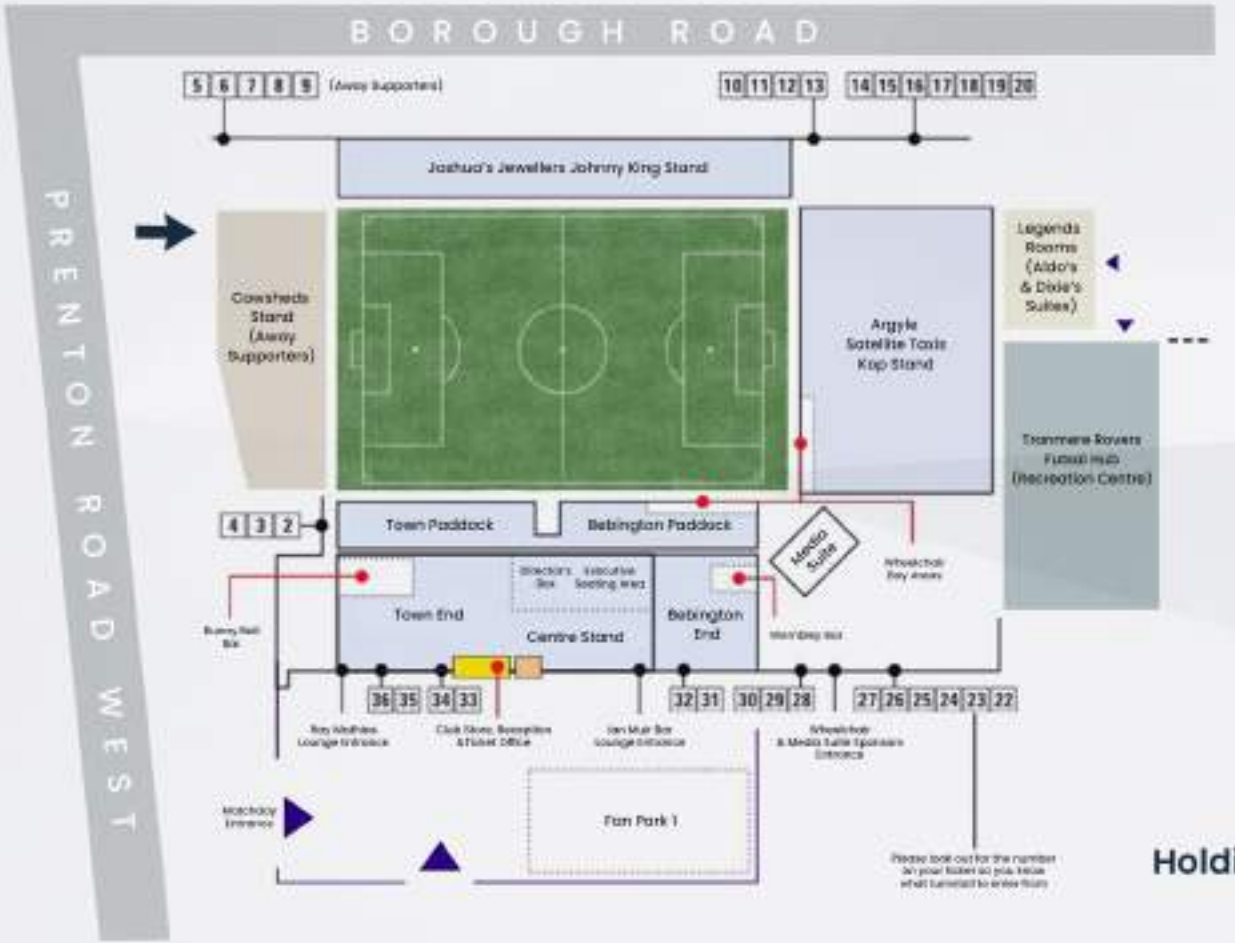
WELCOME

The Tranmere Rovers Away Fan Guide has been designed to help you get the most out of your visit to Prenton Park.

This guide contains all of the information you require to ensure you enjoy your away day with us. It includes directions to the stadium, the best places to park, matchday activities and much more.

Everyone at the Club would like to thank you for your interest in visiting Prenton Park and wish you a safe journey both to and from the stadium.

STADIUM PLAN



THE COWSHEDS STAND

Holding the away supporters, the Cowsheds Stand

TAXIS

If you require a taxi we recommend you use our Club Sponsor, Argyle Satellite Taxis by calling **0151 201 1111** or download their app.

PARKING

There is a car park at Prenton Park which costs £7 per car, per game, or £6 if you purchase in advance at trfctickets.co.uk. It is recommended that you book in advance as the car park is likely to sell out.
Please note: We have a limited number of accessible spaces that are available, these are prioritised to blue badge holders but a blue badge does not guarantee you a space.
The car park is just a short work away from the away end.
Beware of a residents parking scheme which is in operation on many of the roads surrounding Prenton Park.
The postcode for Prenton Park is CH42 9PY.

SCAN ME

To purcahse your car park space scan the QR code

TRAVEL BY CAR

From the North

From Liverpool city centre, travel through the Kingsway (Wallasey) Mersey Tunnel and after the toll booths (there is a charge for vehicles), continue on the M53 to Junction 3. Take the first exit (signposted Birkenhead) and continue for approximately one mile passing Sainsbury's on the left hand side (keep in right hand lane). Turn right at the traffic lights at the Halfway House (pub), continue for 500 yards to the next set of traffic lights and turn left into Prenton Road West.
The ground appears in front of you on the right hand side.

From South/East

M6, M56 and M53 to J4. Take the fourth exit from the roundabout onto the B5151 (Mount Road). Continue for two and a half miles and when Mount Road becomes Storeton Road, turn right onto Prenton Road West at the traffic lights.
Prenton Park is on the right hand side in 200 yards.

TRAVEL BY RAIL

Nearest Stations
Conway Park / Birkenhead Central / Rock Ferry

From Liverpool Lime Street
Head for the Wirral Line lower level station and board a New Brighton or West Kirby train to Conway Park, or an Ellesmere Port or Chester train to Birkenhead Central or Rock Ferry.

From Chester
Board a Liverpool train and get off at Rock Ferry or Birkenhead Central.

From Birkenhead Central
Cross Argyle Street and walk along Borough Road which runs parallel to the flyover. Prenton Park is approximately a 20 minute walk.

From Rock Ferry
Prenton Park is a 15 minute walk. Turn right outside the station onto Bedford Road. Continue along Bedford Avenue and Bedford Drive until you reach a road junction shortly after Prenton High School. Continue onto Mount Road and turn right at the first set of traffic lights onto Borough Road.

The ground is five minutes on the left.

TICKETS

Away fans are located in the Cowsheds stand which has a capacity of 2,200 people.

Tickets can be purchased in advance through your home club.

If your Club's allocation has not sold out, any remaining tickets will be available to purchase in our Club Shop from 1.30pm on the day of the match.

Pre-pruchaased tickets will also be available to collect from the Club Shop from 1.30pm

Wheelchair Spaces - Away teams are allocated 3 wheelchair and carer spaces. These spaces are located in The Bebington Paddock. Please note: Wheelchair and personal assistant tickets are sold through your club and follow your club's ticket terms and conditions.

For any away supporters that are in our hospitality this is accessiable via Lift should any one require to use it.

If you have any accessibility requirements please speak to one of our helpful stewards on the day.

FOOD AND DRINK

Cowsheds Catering offers a wide range of food and drink options in the Cowsheds Stand including alcoholic drinks.

Serving hot and cold drinks, burgers and pies as well as different specials each home game.

We also offer kids snacks such as popcorn, sweets and chocolate for those younger fans.

CASH AND CARD ARE ACCEPTED AT PRENTON PARK

BANNERS

Tranmere Rovers welcomes fans to demonstrate their support using homemade flags and banners and drums are also welcome.

Please note the following rules on banners have to be followed in order to gain entry into the stadium:

- Banners should not be more than 8ftx4ft
- Banners should have an appropriate fire certificate
- Banners are not to be placed in the eyelines of others fans
- Banners do not obstruct any other signage or advertising
- Banners should not be of a discriminatory, commercial, political, contentious or obscene nature
- Banners that are likely to cause alarm or distress to other groups of supporters and/or either participating club, its directors and/or staff

Tranmere Rovers Head of Operation and their safety officers reserve the right to allow or remove banners from the Stadium.

ZERO TOLERANCE

Tranmere Rovers Football Club have a zero tolerance policy towards hate crime and violence of any kind.

We work hard with our partner organisations to ensure everyone feels welcome and accepted at Prenton Park.

Any one found to be breaking our zero tolerance policy will be removed from the stadium.

Kiosk will close automatically should any unsocial behaviour take place in the concourse.

We operate a no smoking policy at Prenton Park which includes e-vape.

If you see or hear any discriminatory or hateful behaviour on a matchday you can report it in person to a matchday steward or any member of Club staff, or if you prefer, via text or whats app anonymously on our incident line **07399 152692. The incident line is monitored constantly throughout the match, enabling the control room to direct cameras and stewards towards the reported area and take appropriate action.**

Please note: Pyrotechnics are not welcome inside of the stadium and anyone found with one on their persons will be removed from the stadium.

ADDITIONAL INFORMATION

Accessibility

Located in our away end we have changing places toilet, stoma friendly toilets and quiet room which can be used for breastfeeding as well as a prayer space and for neurodiverse. If you require use of our quiet room please just ask one of our stewards who will be happy to help.

Cash Points

The nearest cash point is located on Borough Rd, just behind the away end, about 50 meters walk outside Tesco's or, for anyone walking from Rock Ferry Station there are cash points on Mount Rd

TRANMERE ROVERS

SUPPORTER LIASON OFFICERS

Louise and Nina are both season ticket holders at TRFC and volunteer their time to improve the matchday experience at Prenton Park alongside Christine Roberts, Head of Match Day.

In 2022, Louise and Nina won the FSA SLO of the Year Award for their hard work at TRFC.

SLOs are a point of contact for supporters both home and away and offer information and advice on anything match related. They can help facilitate fan engagement structures, advocate for the fans' voice within a club, and liaise with stewards, police, and counterparts at opposition clubs. They are active and available on matchdays.

You can contact our SLO's by emailing:
SLO@tranmererovers.co.uk
Facebook or on Twitter: @TRFCslo

CONTACT US

MEDIA ENQUIRIES
hannahn@tranmererovers.co.uk
robertm@tranmererovers.co.uk

COMMENTS, COMPLAINTS OR IDEAS
tellus@tranmererovers.co.uk

TICKET ENQUIRIES
tickets@tranmererovers.co.uk

SHOP ENQUIRIES
shop@tranmererovers.co.uk

INCIDENT LINE
07399 152692

SLOs
slo@tranmererovers.co.uk

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Official
Tranmere Rovers

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